



## Havering Safeguarding Children’s Partnership

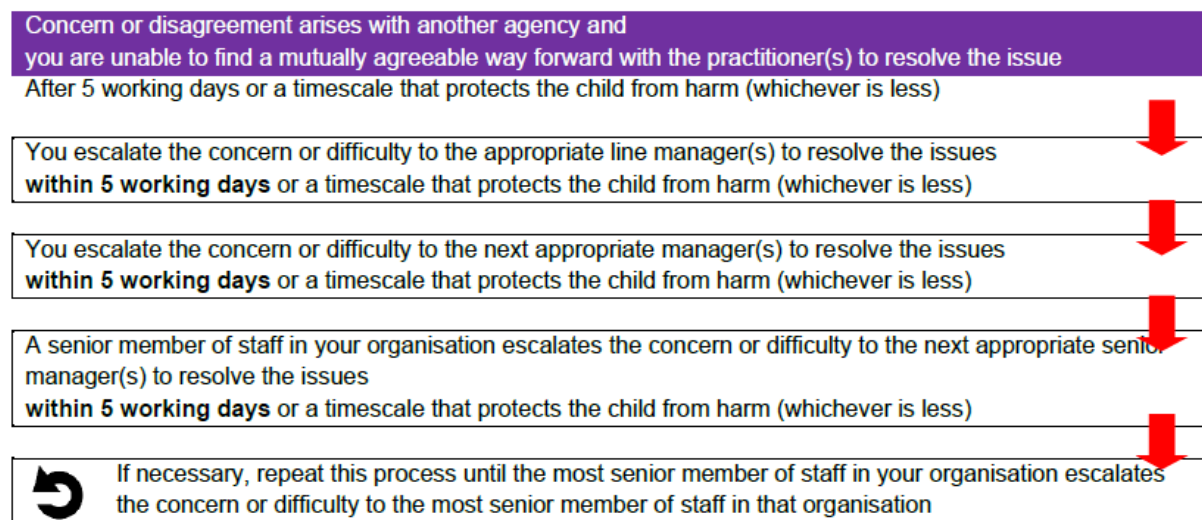
1<sup>st</sup> May 2024

Dear Colleagues,

### Re: How to escalate professional concerns about a child

Near the beginning of the new academic term, I would like to advise you and staff in your organisation who have a child protection responsibility how to take action using the appropriate channels when you believe that your professional opinions have not been acted on appropriately. Please disseminate this advice widely to appropriate staff. This letter goes with the guidance set out in our HSCP Escalation and Dispute Resolution Policy [here](#)

For example, if you have concerns regarding the lack of response to professional opinions and judgements expressed by your staff about safeguarding matters including concerns that any agency is not taking appropriate actions regarding the well-being of a child or are not responding in a timely fashion to your concerns. Below is a flow chart and the relevant telephone numbers to support escalating your concerns:



In the first instance, please raise any concerns directly with the manager of the allocated worker in any agency. If you feel your concerns have still not been acted on appropriately then please escalate your concerns to the relevant senior manager.

|                                 |   |  |
|---------------------------------|---|--|
| <b>NEL ICB</b>                  | Named GP Children   | <a href="mailto:richard.burack@nhs.net">richard.burack@nhs.net</a> |
|                                 | Designate Nurse Children  | <a href="mailto:paul.archer@nhs.net">paul.archer@nhs.net</a>       |
|                                 | Designate Nurse Adults  | <a href="mailto:joy.maguire@nhs.net">joy.maguire@nhs.net</a>       |
| <b>Havering Council Housing</b> | People (Homelessness etc)<br><a href="mailto:darren.alexander@havering.gov.uk">darren.alexander@havering.gov.uk</a> | People (Homelessness)  |



|   |   |   |
|---|---|---|
|   | Resources (property)<br><a href="mailto:katri.wilson@havering.gov.uk">katri.wilson@havering.gov.uk</a>  | <a href="mailto:Patrick.Odling-Smee@havering.gov.uk">Patrick.Odling-Smee@havering.gov.uk</a><br><br>Resources (property)<br><a href="mailto:Paul.walker@havering.gov.uk">Paul.walker@havering.gov.uk</a>                        |
| <b>Havering Council Children's Services / Starting Well</b> | Following escalation to Team Managers,<br>Heads of Service:<br>MASH, Early Help, Targeted Support & Youth Justice<br>Assistant Director<br><a href="mailto:gary.jones@havering.gov.uk">gary.jones@havering.gov.uk</a> | Director of Starting Well<br><a href="mailto:tara.geere@havering.gov.uk">tara.geere@havering.gov.uk</a>   |
|   | Safeguarding & Corporate Parenting (Virtual School, Transitions, foster care)<br><a href="mailto:gary.jones@havering.gov.uk">gary.jones@havering.gov.uk</a>   | Director of Starting Well<br><a href="mailto:tara.geere@havering.gov.uk">tara.geere@havering.gov.uk</a>   |
|   | CP Conferences & Children in Care Reviews<br><a href="mailto:charmaine.malcolm@havering.gov.uk">charmaine.malcolm@havering.gov.uk</a>   | <a href="mailto:kate.dempsey@havering.gov.uk">kate.dempsey@havering.gov.uk</a>  |
|   | LADO<br><a href="mailto:lisa.kennedy@havering.gov.uk">lisa.kennedy@havering.gov.uk</a>  | <a href="mailto:kate.dempsey@havering.gov.uk">kate.dempsey@havering.gov.uk</a>  |
| <b>Havering Council Adults' Services</b>                    | Head of Safeguarding<br><a href="mailto:Lurleen.trumpet@havering.gov.uk">Lurleen.trumpet@havering.gov.uk</a>  | Living Well 18-65 <a href="mailto:Patrick.Odling-Smee@havering.gov.uk">Patrick.Odling-Smee@havering.gov.uk</a><br><br>Ageing Well 65+<br><a href="mailto:Annette.Kinsella@havering.gov.uk">Annette.Kinsella@havering.gov.uk</a> |
| <b>Havering Community Safety Partnership</b>                | (including DVMARAC)<br>Head of Service Enforcement & Safety<br><a href="mailto:chris.mcavoy@havering.gov.uk">chris.mcavoy@havering.gov.uk</a>   | <a href="mailto:diane.egan@havering.gov.uk">diane.egan@havering.gov.uk</a>  |
| <b>NELFT</b>  | Named Nurses for Children<br><a href="mailto:helen.chesterton@nelft.nhs.uk">helen.chesterton@nelft.nhs.uk</a><br><br>CAMHS: <a href="mailto:nicola.upton@nelft.nhs.uk">nicola.upton@nelft.nhs.uk</a>                  | Assistant Director for Safeguarding Children<br><a href="mailto:Pippa.Ward@nelft.nhs.uk">Pippa.Ward@nelft.nhs.uk</a>  |
| <b>BHRUT</b>  | Named Nurse (Children)<br><a href="mailto:jay.brown1@nhs.net">jay.brown1@nhs.net</a><br>Named Doctor (Children)<br><a href="mailto:junaid.solebo@nhs.net">junaid.solebo@nhs.net</a> ;                                 | <a href="mailto:dcapasso@nhs.net">dcapasso@nhs.net</a><br>Assistant Director for Safeguarding, Named Midwife (Daniela Capasso)  |
| <b>CGL (Change, Grow, Live)</b>                             | <a href="mailto:Rajia.Sultana@cgl.org.uk">Rajia.Sultana@cgl.org.uk</a><br>Quality & Safeguarding Lead   | <a href="mailto:Mohammed.Juned@cgl.org.uk">Mohammed.Juned@cgl.org.uk</a><br>CGL Services Manager  |
| <b>EA BCU Met Police MASH / CAIT</b>                        | <a href="mailto:Andrew.Fay2@met.police.uk">Andrew.Fay2@met.police.uk</a>  | Detective Chief Insp<br><a href="mailto:Henry.O.Akhigbe@met.police.uk">Henry.O.Akhigbe@met.police.uk</a>  |
| <b>Safer Neighbourhoods</b>                                 | Exploitation / Missing: Detect Chief Insp: <a href="mailto:Sarah.L.Bishop@met.police.uk">Sarah.L.Bishop@met.police.uk</a>   | Superintendent<br><a href="mailto:Simon.Hutchison@met.police.uk">Simon.Hutchison@met.police.uk</a>  |
| <b>DVMARAC</b>  | Det Inspect<br><a href="mailto:Fiona.L.Robinson@met.police.uk">Fiona.L.Robinson@met.police.uk</a>   |   |
| <b>Police Overall</b>                                       | Children: Detective Super<br><a href="mailto:Lewis.Basford@met.police.uk">Lewis.Basford@met.police.uk</a> (Head of Public Protection)   | Adults: Superintendent<br><a href="mailto:Simon.Hutchison@met.police.uk">Simon.Hutchison@met.police.uk</a>  |



If you have any general enquiries, please contact Elisabeth Major, HSCP Manager for HSCP on 07958 741 588, alternatively email [elisabeth.major@havering.gov.uk](mailto:elisabeth.major@havering.gov.uk) or [safeguardingpartnerships@havering.gov.uk](mailto:safeguardingpartnerships@havering.gov.uk)

**Please bring this letter to the attention of all staff.**

Yours sincerely,

Brian Boxall

HSCP Chair on behalf of the Statutory Partners

Korkor Ceasar, Associate Director for Safeguarding Children, NEL ICB  
Detective Superintendent Lewis Basford EA BCU, Met Police  
Tara Geere, Director of Starting Well, Havering Council  
Trevor Cook, Assistant Director of Education, Havering Council