



Havering Safeguarding Children’s Partnership

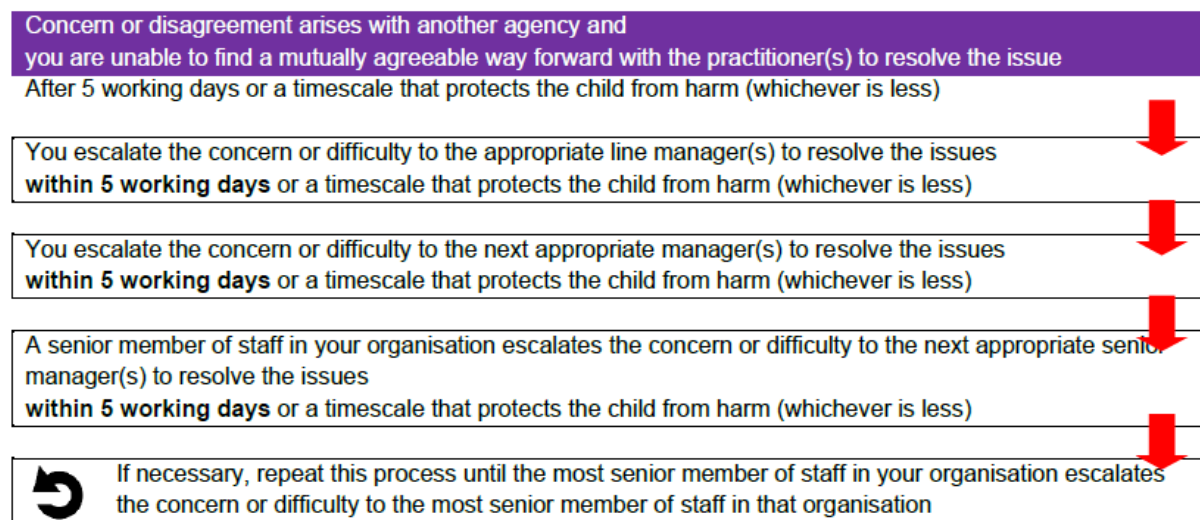
May 2024

Dear Colleagues,

Re: How to escalate professional concerns about a child

Near the beginning of the new academic year, I would like to advise you and staff in your organisation who have a child protection responsibility how to take action using the appropriate channels when you believe that your professional opinions have not been acted on appropriately. Please disseminate this advice widely to appropriate staff. This letter goes with the guidance set out in our HSCP Escalation and Dispute Resolution Policy [here](#)

For example, if you have concerns regarding the lack of response to professional opinions and judgements expressed by your staff about safeguarding matters including concerns that any agency is not taking appropriate actions regarding the well-being of a child or are not responding in a timely fashion to your concerns. Below is a flow chart and the relevant telephone numbers to support escalating your concerns:



In the first instance, please raise any concerns directly with the manager of the allocated worker in any agency. If you feel your concerns have still not been acted on appropriately then please escalate your concerns to the relevant senior manager.

NEL ICB	Named GP Children	richard.burack@nhs.net
	Designate Nurse Children	paul.archer@nhs.net
	Designate Nurse Adults	joy.maguire@nhs.net
Havering Council Housing	People (Homelessness etc) darren.alexander@haverling.gov.uk	People (Homelessness)



	Resources (property) katri.wilson@havering.gov.uk	Patrick.Odling-Smee@havering.gov.uk Resources (property) Paul.walker@havering.gov.uk
Havering Council Children's Services / Starting Well	Following escalation to Team Managers, Heads of Service: MASH, Early Help, Targeted Support & Youth Justice Assistant Director gary.jones@havering.gov.uk	Director of Starting Well tara.geere@havering.gov.uk
	Safeguarding & Corporate Parenting (Virtual School, Transitions, foster care) gary.jones@havering.gov.uk	Director of Starting Well tara.geere@havering.gov.uk
	CP Conferences & Children in Care Reviews charlene.malcolm@havering.gov.uk	kate.dempsey@havering.gov.uk
	LADO lisa.kennedy@havering.gov.uk	kate.dempsey@havering.gov.uk
Havering Council Adults' Services	Head of Safeguarding Lurleen.trumpet@havering.gov.uk	Living Well 18-65 Patrick.Odling-Smee@havering.gov.uk Ageing Well 65+ Annette.Kinsella@havering.gov.uk
Havering Community Safety Partnership	(including DVMARAC) Head of Service Enforcement & Safety chris.mcavoy@havering.gov.uk	diane.egan@havering.gov.uk
NELFT	Named Nurses for Children helen.chesterton@nelft.nhs.uk CAMHS: nicola.upton@nelft.nhs.uk	Assistant Director for Safeguarding Children Pippa.Ward@nelft.nhs.uk
BHRUT	Named Nurse (Children) jay.brown1@nhs.net Named Doctor (Children) junaid.solebo@nhs.net ;	dcapasso@nhs.net Assistant Director for Safeguarding, Named Midwife (Daniela Capasso)
CGL (Change, Grow, Live)	Rajia.Sultana@cgl.org.uk Quality & Safeguarding Lead	Mohammed.Juned@cgl.org.uk CGL Services Manager
EA BCU Met Police MASH / CAIT	Andrew.Fay2@met.police.uk	Detective Chief Insp Henry.O.Akhigbe@met.police.uk
Safer Neighbourhoods	Exploitation / Missing: Detect Chief Insp: Sarah.L.Bishop@met.police.uk	Superintendent Simon.Hutchison@met.police.uk
DVMARAC	Det Inspect Fiona.L.Robinson@met.police.uk	
Police Overall	Children: Detective Super Lewis.Basford@met.police.uk (Head of Public Protection)	Adults: Superintendent Simon.Hutchison@met.police.uk



If you have any general enquiries, please contact Elisabeth Major, HSCP Manager for HSCP on 07958 741 588, alternatively email elisabeth.major@havering.gov.uk or safeguardingpartnerships@havering.gov.uk

Please bring this letter to the attention of all staff.

Yours sincerely,

Brian Boxall

HSCP Chair on behalf of the Statutory Partners

Korkor Ceasar, Associate Director for Safeguarding Children, NEL ICB
Detective Superintendent Lewis Basford EA BCU, Met Police
Tara Geere, Director of Starting Well, Havering Council
Trevor Cook, Assistant Director of Education, Havering Council